



INSTANT INTERNET WIRELESS SANTA CLARA CONVENTION CENTER

- **ATTENDEE WIRELESS, Modem speed (to 128 kb) \$12.95 per 24 Hour period.**
- **EXHIBITOR WIRELESS, (to 1.5, 512 DOWN&UP) \$99.00 per 24 Hour period.**

Instant Internet Wireless is a self serve service available in **All Common areas** of the Santa Clara Convention Center. Instant Internet is not available in the Exhibit Halls and does not appear on the SmartCity Order Form. To order Instant Internet self-serve wireless, follow the instructions below.

Exhibitor Internet Wireless is a self serve service available in the **Exhibit Halls only** at the Santa Clara Convention Center. Exhibitor Wireless does not appear on the SmartCity Order Form and is not available outside the Exhibit Halls. To order Exhibitor Wireless follow the instructions below.

How do I configure my wireless connection?

- Locate your network "Exhibitor or Instant Internet".
To find this, look in your "My Network Places" on desktop and select wireless connection.
- Open your web browser (Internet Explorer, Safari, etc)
- The splash page will appear with your WIFI selection listed on the left side of the screen with fields, for setting up service using a credit card and setting your Login and password. Follow the instructions in the sign up windows.
- ID and Password, Terms of Service Box
 - ✓ (Your email address is the recommended ID.)
 - ✓ (Be sure to choose a password you will remember.)
 - ✓ **NOTE: Be sure to click the small terms of service box below the log in fields to activate your service.**
- You will now be signed in. If you log off, you have a 24 hour window to access Instant Internet wireless service using the same ID and Password.
- **Your Invoice:** You will receive an Emailed confirming your purchase of wireless service. NOTE: This will be you only invoice. Save this email for your records.
- **Technical Support:** This is self-serve with support available by phone at **1-888-243-5685**